

Ref. 1288

Council of Cooperative Health Insurance

Date: 05/03/2020

Urgent Circular
To Approved Healthcare Service Providers and Insurance Companies

Reference to the CCHI approved policy under the Ministerial decision No. (3/18/1R) dated 12/05/1439H and all its annexes; and reference to what is included in Clause (F) of paragraph (1) of the Policy Second Section entitled " Reimbursable Expenses/ Benefits" (infectious cases that require quarantine at the hospital as specified by Ministry of Health).

Therefore, CCHI would like to emphasize to all qualified insurance companies that the cost of the healthcare service provided for infectious disease cases, which require quarantine, shall be in line with the coverage limits as mentioned in the CCHI Policy. Moreover, the approved healthcare service providers shall provide healthcare to the insured in accordance with the highest standards of health and safety in dealing with these cases.