

Kingdom of Saudi Arabia
Council of Cooperative Health Insurance (CCHI)
Secretariat General

Reference No.:

Date:

Attachments:

Urgent Circulation To All Accredited Pharmacies

During field visits of the General Secretariat's teams, which are assigned to supervise and follow up on healthcare service providers including pharmacies only, it has been noticed that some pharmacies provide promotional offers; particularly to health insurance customers (the insured) through giving rewards or points to the same, which can be replaced with free purchases when such customers fill health insurance prescriptions from such pharmacies.

Since such offer and similar offers thereof violate the mandatory health insurance provided for in the Cooperative Health Insurance Law according to Article (1) thereof, as well as matters related to the insurance coverage organized by the Implementing Regulation of such Law, and the provisions of the unified health insurance policy, as the basis of such type of insurance is to provide healthcare to all included by the Law, and such healthcare is governed by specific regulatory texts whether regarding the scope, limits and fields thereof. Further, the aim of the insurance coverage organized by such Regulation and unified health insurance policy is for the beneficiary to get the necessary, reasonable and normal expenses.

Therefore, the General Secretariat of the CCHI expects from the accredited pharmacies thereto, which provide health insurance services under the Cooperative Health Insurance Law, to comply with such Law and Implementing Regulation thereof and circulations issued by the General Secretariat of the CCHI, and emphasis on that such offers shall be stopped and become inapplicable immediately (if any), which are offered to the customers of insurance companies and those who are included by the Cooperative Health Insurance Law. Further, any continuation to apply such offers after this Circulation shall be considered a violation that requires taking the necessary recognized regulatory actions by the CCHI.

Best Regards...

(Handwritten Signature)