M/S / Healthcare Service Providers

(Honorable)

During field visits to the accredited service providers, it has been noticed that (One-Day Surgery Centers/ Medical Complexes/ Dispensaries) submit, within their financial claims to insurance companies and claims management companies, patient medication bills of outpatient clinics. Since, this is considered as a clear violation of the Regulations and Instructions of the CCHI, the General Secretariat of the CCHI expects that such violations shall be stopped immediately.

Accordingly, you shall submit medical claims of medications through pharmacies accredited by the CCHI and shall not submit the same through (One-Day Surgery Centers/ Medical Complexes/ Dispensaries). Knowing that insurance companies and claims management companies have been informed of this Circulation, and the Department of Accreditation can be coordinated with in this subject.

For more info and queries, you can contact with the General Secretariat of the CCHI through:

Tel.: (011)2021540 Tel.: (011)20211519 Tel.: (011)2021517

Or by Email: (<u>hcpa@cchi.gov.sa</u>)

Best Regards...

Department of Accreditation