

Enabling Provisions Notice pursuant to the implementation of the National Platform for Health Information Exchange Services (nphies)

General Circular Number 4 of 2020 (GC 04-2020)

Subject of this General Circular	The Rollout plan of nphies platform
Applicability of this General Circular	This General Circular applies to all participating entities in the first wave of onboarding of nphies platform (Wave 1).
Purpose of this General Circular	This General Circular aims to inform the health insurance market participants about the stages of releasing nphies platform and the fees of using the platform.
Publication date	11 Jan 2021
This document replaces	Not applicable
This document has been replaced by	Not applicable
Effective date of this General Circular	Immediately upon publication
Grace period for compliance	Not applicable

Preamble:

In reference to the CCHI Board decision (in its session number 112, dated 27/12/2020) to release **nphies** platform starting from January 2021 and to emphasize on the requirement to perform all the insurance transactions through **nphies** platform, it is necessary to clarify the main phases to activate **nphies** platform as well as the measures and enablers to activate each phase, which will be clarified in this provision.

Objectives of this General Circular:

The purpose of this General Circular is to inform the health insurance market participants about the main phases of releasing **nphies** platform and the activation of **nphies** fees starting from **January 2021**. Additionally, it clarifies the channels of using the platform via direct integration or the portal.

The main phases of releasing **nphies** platform:

The main phases of the rollout plan to activate **nphies** platform in addition to the measures and enablers of each phase are clarified as below:

1. The Pilot phase (from October 2020 until the end of December 2020)

In this phase, **nphies** platform was released for a group of health insurance market participants (payer and providers). The pilot purpose is to ensure the readiness, quality, and integrity of the services provided through the platform.

2. Gradual Adoption and Compliance phase without applying fees (from January 2021 until the end of June 2021)

A full release of **nphies** platform for wave 1 entities. In this phase, the following will apply:

- 1) Full activation of **nphies** platform for all wave 1 entities without any fees.
- 2) The gradual adoption of **nphies** by conducting insurance transactions through the platform gradually, and the percentages of total transactions in **nphies** (as shown in the table below) represents the minimum that should be done through **nphies** by all Wave 1 entities, provided that the entities should achieve 100% of their respective insurance transactions through **nphies** platform **by the end of June 2021**.

Month 2021	January	February	March	April	May	June
Percentage of total insurance transactions through nphies from the total transactions of the entity	10%	20%	40%	60%	80%	100%

*Table 1 Gradual Percentages for activating **nphies** Platform*

- 3) All transactions from all entities will be monitored and in case of not adhering to the gradual usage percentages that are shown in the table above, the Council of Cooperative Health Insurance will apply the measures as per the bylaws on non-compliant entities.

Nonetheless, any provider has the right to fully adopt **nphies** at any time **before the end of June 2021**.

3. Full Adoption and Compliance phase with partial application of fees (Starting from July 2021 until the end of December 2021)

In this phase, the fees will be calculated for using **nphies** platform for all claims exchanged through the platform and the fee is 0.50% of the amount of each claim as follows:

- i. Payer's share 0.25% of the individual claim amount.
- ii. Provider's share 0.25% of the individual claim amount.

For all wave 1, in the case where one party of the insurance transactions conducts a transaction outside the platform, the second party should reject the transaction as it is considered non-compliant. Moreover, the Council of Cooperative Health Insurance will apply the measures as per the bylaws on the non-compliant entity.

4. Full Adoption and Compliance phase and increasing the amount of partial application of fees (Starting from January 2022 until the end of December 2022)

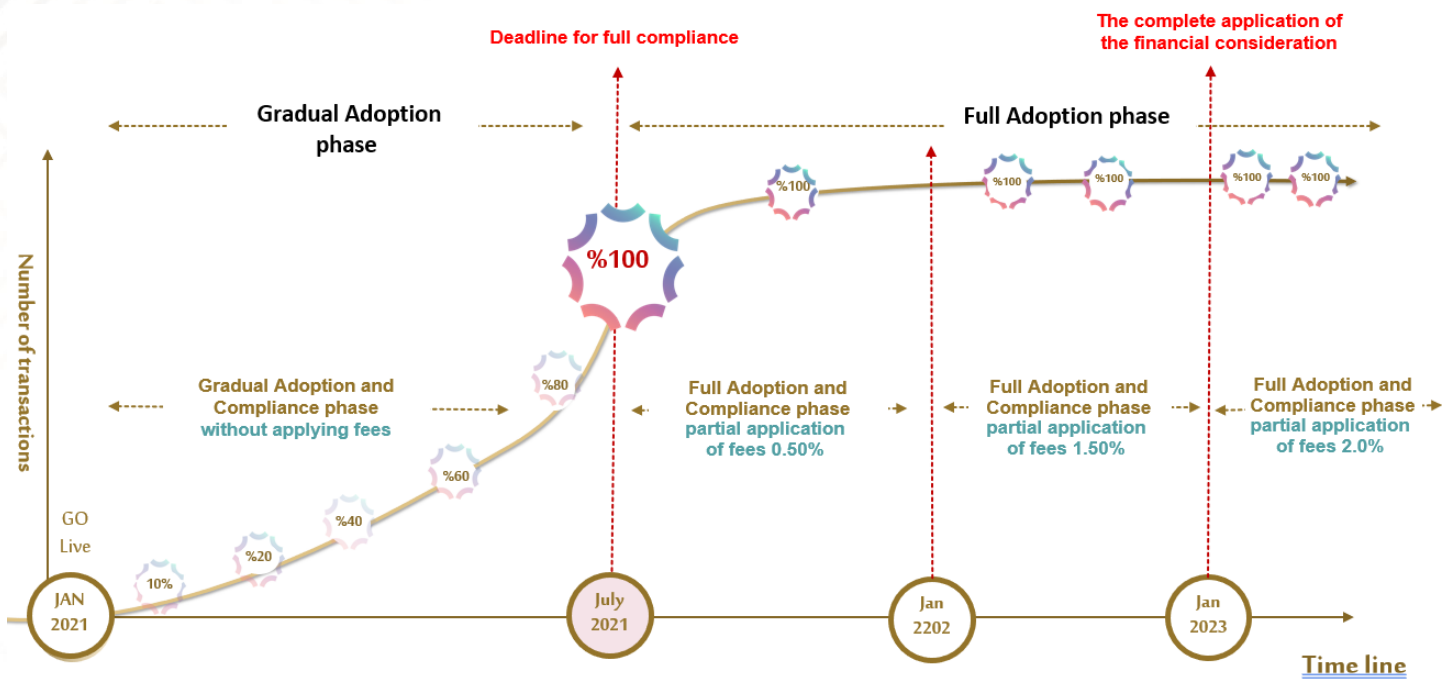
In this phase, all Wave 1 entities will continue the adherence to using **nphies** platform with increasing the fees to 1.50% of the claims amounts that are exchanged through **nphies** platform as follows:

- i. Payer's share 0.75% of each individual claim amount.
- ii. Provider's share 0.75% of each individual claim amount.

5. Full Adoption and Compliance phase and full application of fees (Starting from January 2023)

At this phase, the complete adherence to **nphies** platform will continue with the full application of fees according to the policy directive number 3 of 2020 (PD03-2020) dated 12 Nov 2020, in which the fee is 2% for each claim amount:

- Payer's share 1% of each individual claim amount.
- Provider's share 1% of each individual claim amount.



Compliance and Adherence:

All Wave 1 should adhere to using **nphies** platform for all their insurance transactions. Also, the payers and TPAs should adhere to process all transactions received from providers through the platform.

In case of choosing not to integrate directly or the failure of integration with **nphies** platform:

Starting from **January 2021** if any entity chooses not to integrate directly or it is unable to complete the direct integration with **nphies** platform, the electronic portal of **nphies**, which needs less technical requirements, can be used alternatively, in order to avoid the application of legal procedures issued by the council of cooperative health insurance on the non-compliant entity.

For any enquiries related to this provision, please send an e-mail to the following address: Onboarding@cchi.gov.sa or contact **nphies** call center: 920004299